

SUSTAINABILITY PROGRESS REPORT AT JASNA CHALET RESORT

In our operations at Jasna Chalet Resort, we have been striving to implement various measures for the rationalization and optimization of our business for some time. We also prioritize environmental awareness and aim to incorporate it into our operations. In the second half of 2020, we decided to obtain the Travelife sustainability certification, which includes an environmentally conscious policy and a way of doing business that involves continuous monitoring of environmental impact factors.

In the beginning of 2021, we conducted an analysis of the state of various environmental conservation areas and proposed goals and measures:

1. Waste Management:

- We have been separating waste at JCH for several years with separate bins in areas where employees work: bar, kitchen, reception, apartments.
- We encourage guests to participate in waste separation, such as separating breakfast leftovers and using separate bins throughout the facility and its surroundings. The assessment suggests that there is room for improvement in this area with more incentives for guests.
- Short-term goals will focus on regular inspections of waste disposal areas and evaluating whether we can save on the cost of mixed municipal waste bins, as waste separation is consistently practiced.

2. Electric Energy:

- LED lighting is present in most of our fixtures. The installation of LED lights and motion sensors for turning lights on/off in hallways has significantly reduced electricity consumption. In the long run, this will result in significant savings on consumables like bulbs.
- Energy consumption reserves are evident in planning and implementing a strategy for turning off and managing air conditioners more effectively (closing windows). Additional guest reminders can help reduce electricity consumption.

3. Heating Optimization:

- In the low season, we implemented measures to turn off radiators in specific areas of the facility to optimize heating. There are still opportunities for optimization by consistently implementing heating control with cleaning staff and checking during reception rounds.

4. Water Conservation:

- Guests are the biggest consumers of water at JCH, so we have taken some measures in the past for more efficient water flow from taps.

5. Knowledge and Training:

- Knowledge of energy and water conservation and proper waste management is essential for employees, external partners, and suppliers. Department heads have been regularly informed of measures and guidelines for proper handling. Bins have been labeled with clear instructions for waste separation. In the future, we will need to pay more attention to additional reminders regarding water and electricity conservation.

In early March, we actively reviewed the criteria for obtaining the Travelife certification. We presented the areas covered by operating in line with this sustainability certification to all employees. Based on this, I prepared tasks and guidelines for department heads specific to their areas. Their findings have been incorporated into the draft sustainability strategy for JCH.

As we have observed in individual areas related to environmental conservation, a lot has been done in JCH in recent years. However, procedures and measures were not consistently implemented. The problem primarily lay in control tools for implementing instructions and, thus, consistent monitoring of energy and water-efficient consumption. In 2022, with the help of the Travelife system for ensuring sustainability on the property, we will:

- Monitor water, energy consumption, and waste management monthly.
- Monitor costs per guest night (calculate metrics).
- Address the handling of hazardous substances (mostly cleaning products) and hazardous waste.
- Continue the procurement policy of buying energy-efficient appliances, recycled office paper, toilet paper, and a significant percentage of eco-friendly cleaning products.
- Focus on direct communication with employees and guests to encourage more responsible sustainable behavior.
- Monthly monitoring of electricity consumption.
- Rationalize the use of sanitary and toilet materials.
- Promote employee transportation to work with bicycles or e-scooters to minimize environmental pollution.
- Implement apartment cooling without air conditioning, using fresh mountain air.

As of December 2022, we have achieved the following progress:

- Installation of additional filters to regulate the discharge of stormwater into Lake Jasna.
- Installation of gas heaters for additional air heating in the Alpine igloos. This relieved eco-inverters, allowing us to automate defrosting intervals of external units.
- Installation of Bodhi shelters behind the facility to improve air and environmental purification. After a review by a local landscape expert in November, we plan to preserve almost 40% of the Bodhi trees and plant new ones in November 2023.
- Green Hug project "Zeleni objem Jasne", involving the planting of local fruit bushes and adding new native plants during parking area refurbishment.
- Renovation of the Alpine herb garden and continued care for Maclean's natural hedge.
- In the restaurant, we use custom-made buns produced by young bakers with special needs at the Janez Levec Institute; we have expanded this to two varieties.
- We are in the process of reducing electricity consumption; we divided the connection point into two units, reduced the power of connections, and subsequently optimized costs.
- The Young Hopes project was successfully implemented and submitted for the 2022 Golden Thread competition (Nagrada Zlata Nit 2022).
- We have added two new positions for student internships.
- We have arranged accommodations for employees in Rateče.
- In a joint project with the Municipality of Kranjska Gora, led by the Institute for Balneology and Climatology at the University of Maribor, we obtained an Expert Opinion for the destination, confirming that the air in the Upper Sava Valley meets the criteria for an alpine climatic resort.

For 2023, we plan to:

- Continue activities to obtain all approvals for the green winter-summer garden at Jasna and service activities.
- Promote the Young Talents Jasna project, which we plan to hand over to SRIPT for Tourism to prepare a manual for all stakeholders.

- Actively work on raising awareness among the Jasna team about sustainable values and the sustainable offerings of Jasna.
- Actively engage in the local brand project "Vrhunsko."
- Reduce orders for food, cleaning products, and consumables from larger orders to weekly ones to control consumption and waste.
- Find a local farm for the supply of milk and dairy products.
- Find a farm for the collection of food waste for animal feeding.
- Continue targeted food consumption during guest breakfasts in the summer; breakfast in pajamas.
- Install a Finnish sauna with the possibility of use for all apartment guests.
- Refurbish the parking area; new reinforcement after the winter season.
- Install charging points for electric vehicle guests in apartment accommodations.
- Set up an eco-garden behind the facility.
- Create a space for guest accommodations for grounding in the morning.

Sustainability in numbers:

Data analysis between 2021 and 2022 in our hospitality and hotel business reveals the following changes:

1. The number of overnight stays increased by 13%, while the number of guests in hospitality increased by 35%.
2. Water consumption per guest decreased from 0.03 m³ to 0.02 m³.
3. Waste consumption per hotel guest decreased from 3.73 liters to 2.59 liters.
4. The total water consumption per hotel guest (including hospitality) decreased from 3.73 liters to 2.65 liters.
5. Electricity consumption per guest decreased from 2.86 KWH to 2.41 KWH. As of this year, until April, it has further decreased to 2.2 KWH per guest.
6. Gas consumption remained at the same level as in 2021 and 2022, at 0.02 KWH.

Based on these changes, the overall energy consumption per guest decreased from 9.47 KWH in 2021 to 7.51 KWH in 2022.

Kranjska Gora,

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